

FAQs

Using the models

[? Why are my scores different from what I've seen before? >](#)

[? What is the Duty risk metric? >](#)

[? What are the default Cabin Crew ULR Sleep Patterns in CARE? >](#)

[? Can I use SAFE and CARE for ground crew? >](#)

Using the application

[? The performance of the application is not great. >](#)

[? I don't see a button to add activity through UI. >](#)

[? When uploading duty and activity, I get errors, but I don't see how to resolve them. >](#)

[? Why can't I unlock a Roster? >](#)

[? What is sharing rosters? >](#)

[? I've got existing Excel/CSV roster data, can I still upload them into the upgraded SAFE? >](#)

Using the APIs

[? How do I connect to the API? >](#)



Why aren't I getting fatigue scores back into my Crew Management software?

