

Help

To view the Help screen, click **Help** from the left panel.

The Help screen is designed to get you help in the event you run across any issue while using the SAFE application. This screen is also very easy to use. Lets take a look at how to submit for help.

SAFE

1. Using the **Select product type** dropdown, select **SAFE**.
2. In the **Description** box, provide a detailed description of the issue you are facing.
3. Click **Submit**

SAFE Upload API

1. Using the **Select product type** dropdown, select **SAFE UPLOAD API**.
2. In the **Description** box, provide a detailed description of the issue you are facing.
3. In the **Request** box, provide a trace of the API request, which you are facing issues with.
4. In the **Response** box, provide a trace of the API response, which you are facing issues with.
5. Using the **Attachment** property, upload any useful files or image that can help us resolve your issue quickly.
6. Click **Submit**

SAFE API

1. Using the **Select product type** dropdown, select **SAFE API**.
2. In the **Description** box, provide a detailed description of the issue you are facing.
3. In the **Request** box, provide a trace of the API request, which you are facing issues with.
4. In the **Response** box, provide a trace of the API response, which you are facing issues with.
5. Using the **Attachment** property, upload any useful files or image that can help us resolve your issue quickly.
6. Click **Submit**

